

1106 Suburban Ave, St. Paul, Minnesota, 55106 - Extra Bags Inquiry

Email side conversation - #1681342 1106 Suburban Ave - Q3 2025 Legislative Hearing - Trash Bags

Created at	Author	Status
March 3, 2026 at 15:27	Jillian Barden	Open

Participants

Jillian Barden, Greg Revering, Alyssa Pearl - FCC, Sheelah Vang - FCC, Catherine Brunn, FCC

Jillian Barden via Support March 3, 2026 at 15:27

To: Greg Revering, Alyssa Pearl - FCC, Sheelah Vang - FCC, Catherine Brunn, FCC

Hello,

This PO is disputing the extra bag fees on the account. Can you please provide an image?

PID: 332922430121

Date: August 13 and July 16

Bags: 13

Cart: 96

Thank you,

Jillian

Sheelah Vang - FCC via email March 3, 2026 at 15:30

To: Jillian Barden, Greg Revering, Alyssa Pearl - FCC, Catherine Brunn, FCC



2025-08-13 10:36:04

44.949152, -93.053691



FCC information security awareness: This is an incoming mail from an EXTERNAL SENDER. Please, be careful and verify the sender before opening attachments or links.

Jillian Barden via Support March 3, 2026 at 15:31

To: Sheelah Vang - FCC, Greg Revering, Alyssa Pearl - FCC, Catherine Brunn, FCC

13 for a bag count does not look correct, what should we adjust it to?

Sheelah Vang - FCC via email March 3, 2026 at 15:40

To: Jillian Barden, Greg Revering, Alyssa Pearl - FCC, Catherine Brunn, FCC

Jillian, it was 1 bag for August 13 (in our system).

And it was 3 bags for July 16

I'm not too sure how you got 13 bags? I'm assuming maybe you put the number together??

FCC information security awareness: This is an incoming mail from an EXTERNAL SENDER. Please, be careful and verify the sender before opening attachments or links.





From: Jillian Barden (City of Saint Paul) <support@saintpaul.zendesk.com>

Sent: Tuesday, March 3, 2026 3:27 PM

To: Revering, Greg <greg.revering@fccenvironmental.com>; Pearl, Alyssa <alyssa.pearl@fccenvironmental.com>; Vang, Sheelah <sheelah.vang@fccenvironmental.com>; Brunn, Catherine <catherine.brunn@fccenvironmental.com>

Subject: 1106 Suburban Ave, St. Paul, Minnesota, 55106 - Extra Bags Inquiry

FCC information security awareness: This is an incoming mail from an EXTERNAL SENDER. Please, be careful and verify the sender before opening attachments or links.

Hello,

This PO is disputing the extra bag fees on the account. Can you please provide an image?

PID: 332922430121

Date: August 13 and July 16

Bags: 4

Cart: 96

Thank you,

Jillian

Jillian Barden via Support March 3, 2026 at 15:43

To: Sheelah Vang - FCC, Greg Revering, Alyssa Pearl - FCC, Catherine Brunn, FCC

maybe that's what happened then (I hope this is the only time, and at least it's Q3.. Every thing was still new then)

Sheelah Vang - FCC via email March 3, 2026 at 15:47

To: Jillian Barden, Greg Revering, Alyssa Pearl - FCC, Catherine Brunn, FCC

I think it was a one time thing for now 😄

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